



Make Better Informed Decisions with XOI Vision

Our field service automation technology—XOI Vision—empowers clients to make more informed decisions about their maintenance program, helping improve service delivery and reduce system downtime. With this technology, **clients receive immediate visual confirmation of the work we perform on site, providing them with the precise information they need to make better decisions for their team, buildings, equipment, and business.**

A Comprehensive View

Our technicians can share photos and videos to visually document preventive maintenance and repair service calls. They use their smartphones and tablets to document site conditions before, during, and after each visit to provide clients with detailed data on the state of their equipment. The entire job is documented from start to finish, including time- and date-stamped visual evidence of all recommended and completed work.

Readily Available, Secure Data

A link to photos, videos, and detailed job information is right on your service report, so you can easily access it

from your mobile device or desktop. The link you receive is secure and sent only to you. You won't have to download large files, and you can forward the link for your own internal approval process.

What Does This Mean for You?

Visual documentation allows you to see and hear the status of your equipment both before and after the work is completed. Through the platform, our team can collaborate with you to discuss possible solutions and make informed decisions together. And when we recommend a repair or replacement, you will receive a video explaining and confirming why the work needs to be done.

VISUAL DOCUMENTATION ALLOWS YOU TO:

View the state of your equipment before any work is performed

Better understand equipment diagnostics and work recommendations

See visual evidence to confirm work completion, quality, and if there are any additional services that may be required

Conduct historical picture and video review to track unit and system performance

Review content for system, upgrade, and budgetary planning

WHAT CAN WE DO FOR YOU?

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